

UCSF Continuing Education Portal



What's Changing for Participants

Continuing Education Catalog

| Before | After |
|---|--|
| Upcoming courses listed on UCSF CME website and on the registration site, while available e-learning modules live in CMECalifornia and other learning management systems. Conference schedules for case conferences, grand rounds, tumor boards, were not accessible. | From a single home page, link to upcoming course listings, see available online learning opportunities, and review departmental conference calendars (if made public). |

Registration

| Before | After |
|--|--|
| The enrollment process requires multiple clicks where it was easy to get lost in the process, especially when selecting add-ons like optional dinners or other products. Purchase can be made by credit card only. | Streamlined step-by-step process guides you through course fees and optional add-ons using registration forms customized for your profession or organization. Group registration will no longer be possible online, however. UCSF CME now accepts Visa, MasterCard, American Express, e-checks (ACH), and UCSF department chart strings for payment. |

Online Learning

| Before | After |
|--|--|
| E-courses and other modules are hosted in multiple, different systems with various registration and evaluation processes. Each platform had inconsistent interfaces, and credits earned for online courses in one system were separate from credits earned in other systems. | A unified platform now hosts live conferences and online courses in one location with a consistent user interface, single registration, and a single transcript. Visit your account to obtain duplicate certificates for credit as needed. |

Course Content, Syllabus and Recordings

| Before | After |
|---|--|
| Handouts, slides, and other materials are made available on a dedicated webpage or cloud storage folder, mostly accessible by mobile device. Conferences that are recorded provide video lectures online for review in various places, sometimes requiring managing multiple links to web pages and sometimes more passwords. | CloudCME makes materials available to participants enrolled in an activity right within the learner's account and accessible in a single location. Content is also available in the UCSF CME Conference Mobile App directly on your device or laptop. No fumbling with links and QR codes! |

Conference Mobile App

| Before | After |
|--|--|
| Multiple mobile app vendors providing content specific to a single conference, often with amazing features, but not for all conferences. | The UCSF CME Conference Mobile app will allow participants to register for activities, view slides online (and take notes), check-in to conferences, respond to audience response polls, complete evaluations and surveys, claim credit and view transcripts. A single app hosts ALL UCSF CME activities providing a consistent interface from course to course. |

Evaluations

| Before | After |
|---|---|
| Evaluation surveys are delivered by a handful of different platforms, require manual processing to generate CE certificates, and provide inconsistent reporting of YOUR feedback to our content planners. | A unified survey system provides pre-tests, post-tests, evaluations, and certification in a single system, often as part of an integrated process to claim your CE credit. Reporting is consistent and available to content planners much sooner to improve future courses. |

Claiming Credit

| Before | After |
|--|--|
| Participants register in one system, claim credit in another, and view their certificates and transcripts in yet another. Options to claim credit include the following links, scanning QR codes, manually claiming online, or completing a survey on an unrelated platform. | A unified system that ties the enrollment in and delivery of CE content in one place, integrates the evaluation and credit claim process more seamlessly. Options to claim credit include scanning QR codes, checking in at a conference, claiming online, or SMS messaging/texting a dedicated UCSF CME phone number. |

Viewing Certificates and Transcripts

| Before | After |
|---|---|
| Certificates and transcripts are available for many departmental conferences from the UCSF CE Portal; however, obtaining credit records for courses and online learning modules often requires a support request to the UCSF CME if they are not immediately available from another learning management system. | Credit records from the year 2020 forward will be available for any type of activity (awarded by UCSF) in each participant's account. Claim credit in one place, review your awards, and obtain duplicate receipts, certificates, and full transcripts in the same place. |

UCSF My Access Single Sign On for UCSF Employees

| Before | After |
|--|--|
| UCSF employees are required to create a new account using an email and a password. | CloudCME works with UCSF MyAccess. UCSF employees sign in with the login credentials associated with their UCSF MyAccess account. One less login and password to remember! |